

APPENDIX B

Comments from Children and Young People

Question 1:

Did you enjoy the visits from your worker?

She was very supportive. I loved her to bits. Always helpful and makes me smile.

You've helped make my mam happy.

Don't want worker to leave, she's wicked.

Liked it when worker took me out to talk and talked to me. Also like having my nails done.

Enjoyed talking with worker and she listened and enjoyed one to one work in school.

Getting all your problems out.

Worker was nice to me.

She is nice. Best Social work I have had, like a friendship where I could talk easily.

Worker was nice and easy to talk about my worries.

I can talk to my uncle and aunty but some time is nice to talk to someone else as well.

Question 2:

If you want, say how they helped you?

Worker helped me a lot with my anger and how to help me calm it down.

Helped me realise what I needed to change around the house.

Helped my brother and sister and me to change things around and I think about I am doing.

Helped me with my bank account and moved me in.

Understanding how my behaviour made my parents feel.

With J (Older sibling) hurting me (fighting) Doesn't hurt me anymore.

Me and my mam don't argue anymore.

Worker helped me to calm down and now I have my own time in my bedroom when I was angry.

Help me settled into my placement.

Worker helped me though all my drug taking and helped me understand the feelings of others.

How to deal with my anger with others and rules.

Question 3:

What was helpful for you?

That they come and see me whenever I want.

To talk to some and help me with my angry problems.

Being able to talk about problems and worker listened and helped them.

Sorting out issues with my mother.

Talking about ways to help and cool off.

Mum doesn't shout at me as much, I spend more time with mum.

Having someone there for me.

I don't know but it was. Things wouldn't have changed without.

How to stay away from drugs and friends who talk me into dealing again.

Question 4:

Is there anything else you would like to say?

I would like to say thank you for getting all the info and help I needed and to say thanks for getting more contact between me and my mum.

It's nice working with worker. Thanks

Worker was always there to support me at court and police station, even when my family had enough of me. Worker's support is also thanked by my family as well.

Worker needs a pay rise and more treats (Give Immediate Response Team Manager thanks from me)

Yeah I enjoyed it. The support was good got me off the streets.